



HMIS Deployment and Support Coordinator M/F

Médecins Sans Frontières (MSF) is an international, independent, medical humanitarian organization created in 1971 that delivers emergency aid to people affected by armed conflict, epidemics, healthcare exclusion and natural disasters. MSF is one of the largest independent medical humanitarian organizations in the world, with projects located in 65 countries worldwide. Its work is based on the humanitarian principles of medical ethics; the goal of MSF is to provide emergency care and to offer assistance to people based only on need and irrespective of race, religion, gender or political affiliation. The French section is present in around thirty countries.

In the context of a replacement of a permanent position, we are looking for a **HMIS Deployment and Support Coordinator M/F**.

Mission

The eHealth Unit is comprised of 10 people working transversally between Operations, Medical, and IT departments. We use existing (or development of new tools) to collect, transmit, store, and analyse patient and programmatic activity data that is accurate, meaningful, useful, and timely. The Unit supports the implementation, maintenance, and use of three health information tools: Praxis (application used for data collection at project level), DHIS2 (application used for data storage, data analysis, and data visualization), and Bahmni Electronic Medical Record (centralized platform with all patient administrative and medical information).

These tools provide projects with:

- Timely access to operational medical data
- Support for decision-making processes by improving the quality of information, analysis capacity, and representation of project activities
- Improve data processing, data collection, data management, data quality, and data use
- Centralized location for data storage and archiving

Mission:

Under the overall supervision of the eHealth Unit Manager, the HMIS (Health Management Information Systems) Deployment and Support Coordinator will oversee the implementation of Praxis (HMIS tool) for projects and missions, implementation of new or revised data sets, and utilization, training, and support of Praxis and DHIS2 at project and coordination levels. He/she will facilitate the collaboration with other departments and the integrations of MSF-France's new Health Information System.

Main responsibilities:

1. HMIS Implementation and Support

- Oversee the implementation of Praxis/DHIS2 in new projects and follow-up of ongoing projects, including identifying and determining scope of implementation and reviewing project activities and organization related to data collection and monitoring.
- Support projects in effectively using the data collected within Praxis/DHIS2 to inform operational decision-making.
- Develop and contribute to data quality improvement efforts both at HQ and field level.
- Ensure continuous support to end-users.
- Provide briefings and debriefings to medical managers and other relevant medical or operational positions in the field as well as at HQ.
- Communicates about Praxis releases and updates to all end-users and other stakeholders.
- Develops, maintains, and updates training tools, implementation guidance, and other documentation.

2. HMIS System Support and Adoption

- Provides extensive feedback and recommendations to the eHealth team and technology collaborators for system improvement, testing, data model translation, and implementation.
- Identifies end-user feedback, data set changes, and functional changes to improve the use of Praxis by field teams.
- Provides feedback on the understanding and use of the data model, as well as areas requiring clarification.
- Supports the eHealth team in addressing training and learning needs for coordination members using DHIS2.
- Together with other eHealth team members designs, plans, and conducts trainings on PRAXIS and HMIS, such as regional trainings and onboarding of new team members.

- Supports the eHealth team in designing and conducting trainings to integrate DHIS/Praxis within specific trainings offered to medical team members.

Professional skills

Education:

University degree in health, public health, or health information systems is required

Post-graduate degree in public health with other medical training (e.g. medical, nursing, pharmacy) is preferred

Experience:

Essential:

Previous experience with MSF or other humanitarian organizations at field and headquarters

Experience in health or humanitarian data management processes and documentation

Knowledge in health information systems and health management information process

Desirable:

Experience with web-based health information platforms and/or open-source health information software (e.g. DHIS2).

Experience on health data analysis at different levels and for different purposes (evaluation, planning, definition of health priority, epidemic early warning etc.)

Languages: Fluent written and spoken English (B2) and French (B2) is required

Required qualities

- Able to quickly identify and resolve problems in a timely manner
- Capacity for autonomy and independence, with a proactive approach
- Capacity for teamwork and communication
- Must be able to establish and maintain multiple priorities
- Genuine interest in and commitment to the humanitarian principles of MSF

Specifics of the position

Status: Full-time CDI based in Paris with frequent visits to MSF sites

Conditions: 46,7K€ gross per year based on 13 months.

Expected starting date: As soon as possible

Our wish is to promote inclusion and diversity. We also wish to improve the representation of people with disabilities in our workforce.

Type of Contract : Open-ended contract

Salary (€) : 46,7K€

Benefits

- 11€ Luncheon voucher, 60% care of MSF
- 100% Mutual health insurance
- 50% public transportation expenses
- 22 days RWD per year

Deadline for submitting applications : 06/10/2024