

# OCP Support Manager of the SIMU Project H/F

Médecins Sans Frontières (MSF) is an international, independent, medical humanitarian organization created in 1971 that delivers emergency aid to people affected by armed conflict, epidemics, healthcare exclusion and natural disasters. The MSF movement is built around 5 operational centers, such as OCP (Paris) and OCBA (Barcelona), supported by 24 sections and offices worldwide. The French section is present in around thirty countries.

MSF Field Simulation is looking for a OCP Support Manager of the SIMU Project

#### **Contexts**

MSF ambition to raise people-centered humanitarian assistance to the highest possible standard and yet delivering quality live-saving interventions, remains a challenge in many settings where health systems are fragile and when access and resources are limited.

Since 2017 MSF OCBA piloted MSF Field Simulation on a small scale, through a Transformational Investment Capacity (TIC) project, called Field Simulation Lab which as implemented in two phases.

During the first phase "the main objective was to test the application of simulation in a humanitarian context integrated into field operations. Phase 2 of the incubation TIC was more focus on exploring different strategies to build simulation capacity and conduct an exercise to understand how simulation methodology can be integrated into the MSF ecosystem (e.g. working groups, other initiatives, strategies, departmental priorities...).

Today the MSF Field Simulation TIC will scale up the activities by including 3 main pillars:

- 1. Develop and implement simulation capacity building activities which includes the knowledge transfer to OCP;
- 2. Continue the integration of simulation into different MSF ecosystems (systems and processes);
- 3. Positively impact medical humanitarian quality of services by maintaining continuous innovation methods such as simulation.

In other words, in addition to the theoretical knowledge required by their position, (non-)medical staff need adequate and up-to-date practical experience to confidently carry out the specific tasks entrusted to them in order to ensure the quality of services provided to the population.

This support manager role is therefore a key one in implementing the ambitions of the TIC in OCP and coordinating actions in HQ and field levels. The main objective of OCP during these 2 years project is to learn from MSF Field Simulation OCBA experience and integrate/disseminate the knowledge of the simulation at all levels.

In coherence with OCBA Program Field Simulation Manager and her team and under her functional responsibility, you will be in charge of project management through the development of a concrete project plan, implementation phases and objectives.

## **Mission**

## Main responsibilities

Under the responsibility of both Medical and Operational directions with support from the Med-Ops (MD-OP) learning coordinator, you will:

**Lead**, with the guidance of OCP MD-OP project committee, the development of a project plan for the years to come with taking into account OCP specificity and needs;

**Support the implementation of the project plan** and the use of simulation project as a learning and transformation tool for medical, paramedical and non-medical field staff;

**Identify priority sites** with Directions and cells/fields to implement specific simulation activities and, with the support of 'OCBA Capacity Building Technician' and the MIO, accompany the field level implementation:

- Manage the deployment of the simulation in the field in project mode (strategy and tools);
- Plan and organize the institutional support necessary by ensuring that:
- · the teams concerned are involved in the reflection and discussions,
- the necessary resources are identified and deployed;

Bring together the various stakeholders in project mode and lead the cross-functional work;

**Define the institutional organization of the support and coordinate the first pilots**and plan the subsequent stages to promote the consolidation of the project in the medium term;

**Liaise with the Simulation OCP Focal point** (while on the job training as MIO with the MSF Field Simulation team for 12 months);

Work with Learning & Development team to integrate SIMU conceptand practice into existing MSF OCP trainings;

**Communication:** Liaise with OCBA Communication and Change support officer to:

- Promote and make visible the benefice of the simulation to the different stakeholder,
- Participate to the strategy and activities developed to promote the simulation concepts and experiences, and support exchange discussion between projects implementing them with the support of MSF field simulation team,
- Work on innovating tool to facilitate the information (explain the philosophy of the simulation) and promote cultural change,
- Creates regular communications with different stakeholders to inform them of the latest deployments/progress, e.g. monthly reports close;

## Participate to the monitoring and analyzing of the deployment project:

- Drawing up, managing and monitoring the budget,
- Analysis of the adaptation of the size of the project teams, reporting on the progress of project deliverables;

## Participate in international medical working groups from time to time.

## Compétences professionnelles

- Experience in, and enthusiasm for, promoting simulation methodology patient in relevant activities.
- At least 3 years MSF field experience in management/coordination positions, or other experience in humanitarian organizations.
- Strong project cycle management.
- Essential computer literacy (word, excel).

Languages: Fluent (C1 minimum) in English and French.

## Qualités requises

- · Strong communication skills, diplomacy and flexibility,
- · Analytical thinking and leadership

## Spécificités du poste

Status: 12 months Fixed-term contract (CDD), part time 0.50% FTE, Executive level, based in Paris, with field visit.

**Expected starting date:** as soon as possible.

Type de contrat : CDD

Salaire (€): 47,28K € gross per year based on 13 months for a full-time equivalent.

#### **Avantages**

- Tickets Restaurant valeur faciale 11 € pris en charge à 60% par MSF
- Mutuelle 100%
- Frais de transport à 50%

Date limite de dépôt des candidatures : 08/10/2022

## Médecins Sans Frontières - France